

# Dashboard Operations

FAQ Manual

**FORESTAL**





This manual will cover the following topics:

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Here you will learn how to connect your bicycle to a WiFi network and perform other types of checks and updates. To perform some of these actions, you will need a stable internet connection and a bicycle placed outdoors.



In order to perform most of these actions, the bicycle will need a stable internet connection and be placed outdoors to receive strong GPS signal.

# WiFi

How to connect the Forestal Smart Dashboard to WiFi

## Step 1

Turn on the bicycle.



## Step 2

Wait for the dashboard to load until the home screen appears.



## Step 3

Swipe left to the dashboard's configuration menu.



## Step 4

Find WiFi menu under “Settings” and enter it.



## Step 5

Tap “find the network” to search for a nearby WiFi network.



## Step 6

Choose one of the available networks.



## Step 7

Tap on the text area and start typing the password for the desired network using the pop-up keyboard.



## Step 8

Enter the WiFi password. Click “Confirm” and your bicycle will connect to the chosen network.



## Step 9

After confirmation, the WiFi password screen will disappear and you will see the details of the network you are connected to.



# GPS / Maps

How to acquire a GPS signal and download the maps

## Step 1

Turn on the bicycle and wait until the home screen loads.



To acquire a GPS signal and download the maps, firstly connect the bicycle to WiFi or your mobile hot-spot connection.

## Step 2

Connect the bicycle to a WiFi or your mobile hot-spot connection.



### GPS Status icon:

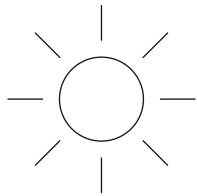
You can see the GPS status on the icon on the home screen. This icon indicates the following:

- Red: The GPS module is not working. Restart the bicycle. If it is still red, please contact our technical service.
- Orange: GPS is trying to fix a location.
- Green: GPS is fixed. You can see your location on the map.



## Step 3

Take the bicycle to an open area. This way GPS signals can be obtained without any obstructions.



In order to download the map, the bicycle needs to be connected to a WiFi connection and placed outdoors for the GPS to be able to fix the location.

## Step 4

Wait until the bicycle acquires a GPS signal.



It can last up to 15 minutes to acquire the signal for the first time, depending on the terrain configuration and your location. When a GPS signal is acquired, you will see a green GPS logo on the dashboard.



## Step 5

From the home screen, swipe right to open the maps.



Downloading the map can take up to 20 minutes depending on your WiFi connection.



Once the bicycle acquires WiFi and GPS signals, maps will start to download automatically.



Upon finishing, you will be able to see a detailed map around your location.



# Bike ID

How to find your bicycle's ID (bicycle name)

## Step 1

Turn on the bicycle and wait until the home screen loads.



## Step 2

Swipe left to the dashboard's configuration menu.



## Step 3

Find the Bluetooth menu under "Settings" and enter it.



## Step 4

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Upon entering the Bluetooth menu you will see the bicycle's ID in the format SIXXXX.

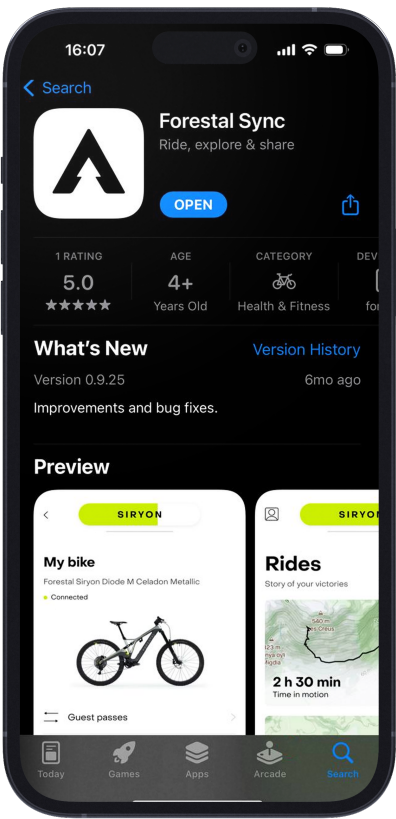


# Bike's software

How to update the bicycle's software / check the current software version

# Step 1

Update the Forestal Sync from the app store.



# Step 2

Turn on the bike and connect to WiFi.



To update the bicycle's software, firstly you need to connect the bicycle to a WiFi your mobile hot-spot connection.



# Step 3

Go to the home screen.



## Step 4

Swipe left to the dashboard's configuration menu.



## Step 5

Find the "Software update" menu under "Support" and enter it.



## Step 6

In the update menu, check for a new version.





## Step 7

If a new update is available, press “Update” and wait until it’s finished.



## Step 8

Once downloaded, the new software will begin with the installation.



The update packages may contain application files as well as microcontroller files.



## Step 9

During the installation, the following message may appear if the software contains an update for the microcontroller as well. Press "Reboot device".





## Step 9

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Once the bicycle has rebooted, the following screen will appear.



## Step 10

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Once the button is pressed and after the installation is finished, the following message appears confirming the upgrade.



## Step 11

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If you want to check what version your bicycle is currently upgraded to, go to the “About” tab under the “Support” menu indicated in step 5.



# Forestal Sync and Strava

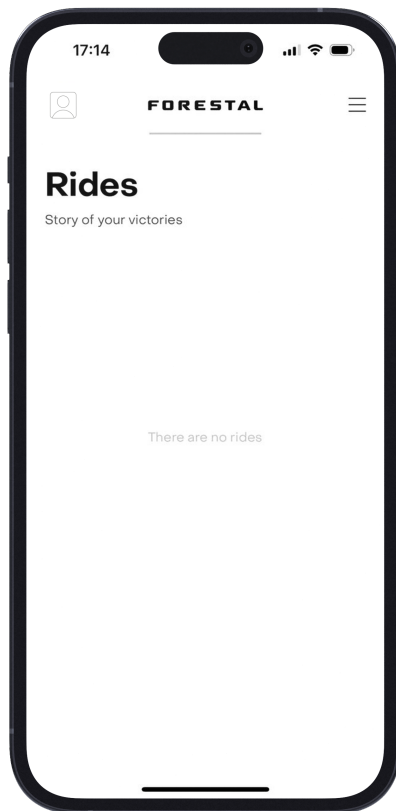
How to connect a Strava account with the Forestal Sync App

## Step 1

Open Forestal Sync on your mobile phone.

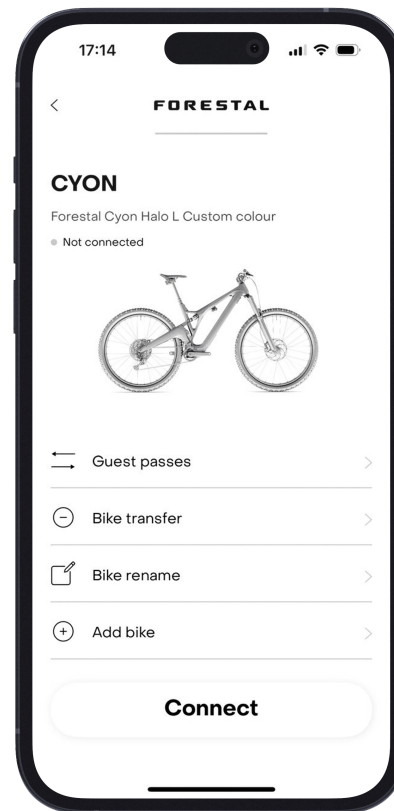


Please note that the Strava Sync function is designed to work with the existing Strava account. If you don't have an account, please create one before trying to activate the function through the app!



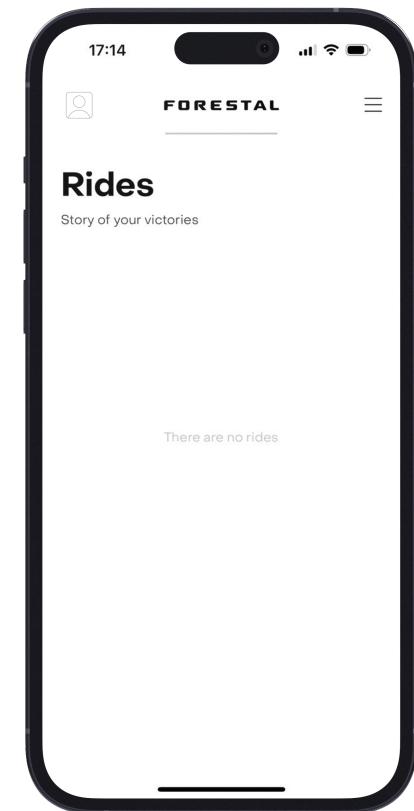
## Step 2

Pair your bicycle with Forestal Sync.



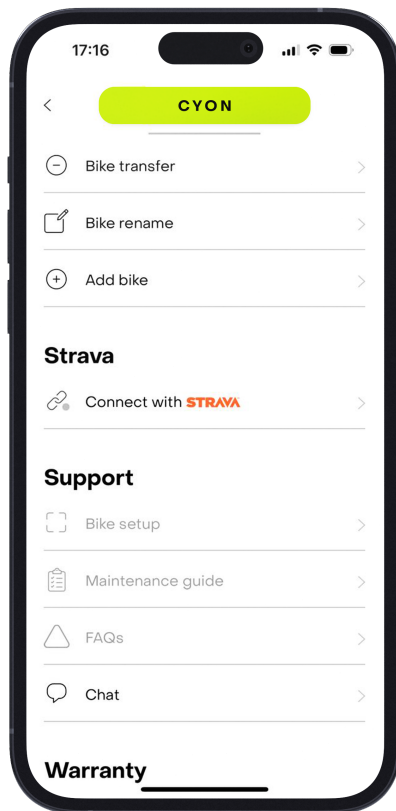
## Step 3

Click the menu on the top-right corner of the app.



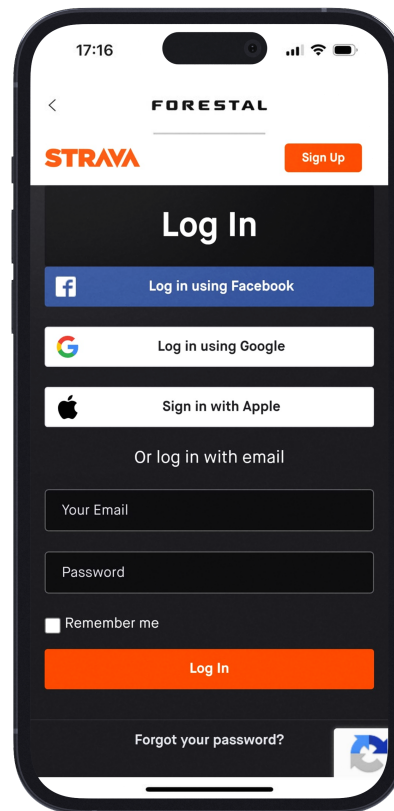
## Step 4

Click on the “Connect with Strava” menu.



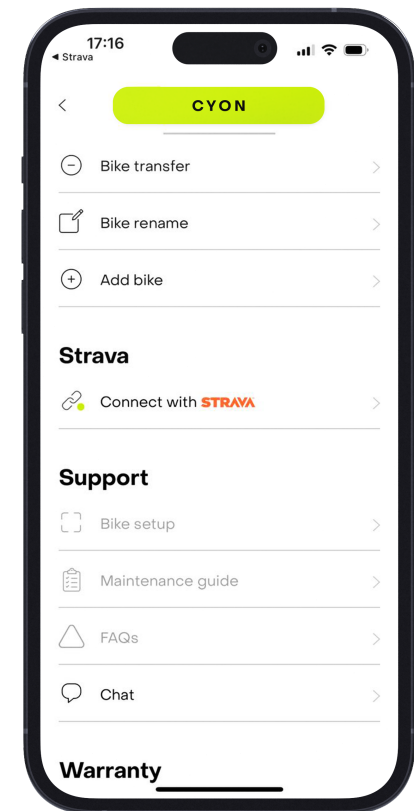
## Step 5

Log in with your Strava account by entering your email and password. If the user is registered in Strava, the connection will be made automatically.



## Step 6

Now your Strava account is connected with your Forestal Sync account.



If you have any questions,  
please do not hesitate to contact us.

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